



## Transparency Report 2024

Digital Services Act (EU) 2022/2065 aims to make the online environment a safe, predictable and trustworthy space and sets forth transparency and accountability obligations for providers of intermediary services. Below is our transparency report as required by Article 15 of the Digital Services Act.

Name of the service provider	Choco Communications DACH GmbH Choco Communications SAS Choco Communications Espagna, SL
Date of the publication of the report	31.12.2024
Starting date of the reporting period	01.01.2024
Ending date of the reporting period	31.12.2024

### QUANTITATIVE PART

Article number	Topic	Number
15(1)(a)	Number of orders from Member State authorities to act against illegal content on the services	0
15(1)(a)	Number of orders from Member State authorities to provide information	0
15(1)(b)	Number notices submitted under notice and action mechanisms under Article 16 for illegal content	0
15(1)(b)	Number of notices submitted by trusted flaggers	0
15(1)(c)	Number of items moderated at the providers' own initiative	0

	and number of measures taken that affect availability, visibility and accessibility of content	
15(1)(e)	Use of automated means for the purpose of content moderation	0

**QUALITATIVE PART**

Summary of the content moderation engaged in at the providers’ own initiative	Choco has not engaged in any content moderation at its own initiative.
Meaningful and comprehensible information regarding the applied detection method	N/A
Updates to the terms and conditions	N/A
Measures taken to provide training and assistance to persons in charge of content moderation	
Summary of the use made of automated means for the purpose of content moderation	Choco does not make use of automated means for content moderation. Choco does not proactively monitor the content on its services but takes action upon notice.
Qualitative description of the automated means	N/A
Specification of the precise purposes to apply automated means	N/A
Safeguards applied to the use of automated means	N/A
Summary of the content moderation governance structure	Content moderation will be handled together by the Legal and Customer Support Teams.  Choco will plan for the necessary trainings and support to human resources dedicated to content moderation in case such topic becomes relevant.