26 OCTOBER - 31 DECEMBER 2026

iPad Incentive Terms and Conditions

Choco offers an iPad for business use to eligible new food and beverage distributor customers signing an order form for a paid subscription with Choco ("Order Form") during the incentive period, subject to these terms and conditions ("iPad Incentive Terms").

"Choco" means the Choco entity identified in Your Order Form. "You" and "Your" mean the distributor business identified in the enquiry form or in the Order Form. Capitalised terms not defined here have the meanings given in Your agreement with Choco.

1 Eligibility conditions

1.1. To qualify for the iPad described in section 2, You must be a new Choco distributor customer and enter into a binding Order Form for paid Choco subscription between 26 October 2026 and 31 December 2026, which has a minimum term of 12-months and which sets direct debit as the payment method.

1.2. Only one iPad is available per distributor business under this incentive, regardless of the number of Order Forms, locations or individual users.

2 The iPad

2.1. The incentive consists of one Apple iPad (A16), 11-inch (11th generation), 128GB, Wi-Fi, Choco Engraved, Blue ("iPad"). Accessories, mobile connectivity, insurance and other services are not included unless expressly stated in the Order Form.

2.2. If the specified model is unavailable, Choco may provide an alternative iPad of equivalent or greater specifications at no additional charge. The incentive cannot be exchanged for cash or a subscription discount.

2.3 The iPad is included in the subscription and will become the property of the distributor business, rather than any individual employee or representative.

2.4. The relevant contracting Choco entity will account for any applicable VAT or sales tax in accordance with local law. The iPad is included in the subscription, and no separate charge for the iPad will be payable by You.

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3 Delivery and ownership

3.1. Choco will arrange delivery of the iPad once the Order Form has been signed by both parties. You must provide an accurate business delivery address and contact details.

3.2. Ownership of the iPad and responsibility for its loss or damage pass to You upon delivery to You or Your authorised recipient at the business delivery address You provide. Courier tracking records will be relied upon as proof of delivery.

3.3. You must promptly notify Choco of any delivery damage, missing items or failure to receive the iPad so that Choco can investigate and arrange an appropriate remedy.

4 Business use

4.1. You must ensure that the iPad is received and recorded as an asset of Your business and used solely for Your business activities. It must not be provided to an employee, representative or other individual as a personal gift or for personal use.

4.2. You are responsible for the iPad's setup, security, user access, maintenance and lawful use following delivery.

5 Hardware responsibility and warranty

5.1. Choco is not the manufacturer of the iPad and provides no separate hardware warranty. Any applicable manufacturer's warranty applies in accordance with its terms. Choco will provide available warranty documentation so that You can pursue any available manufacturer's warranty directly.

5.2. Subject to liability that may not be excluded or limited by law, Choco has no responsibility or liability for the iPad breaking, malfunctioning or becoming damaged after delivery, or for its loss, theft, wear and tear, battery deterioration, misuse or loss of data. Choco has no obligation to provide ongoing hardware support, maintenance, repairs, replacement, insurance or reimbursement of related costs.

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6 Compliance and returns

6.1 You must provide accurate information and ensure that accepting the iPad complies with Your internal policies and applicable laws. Choco may refuse delivery where the eligibility and delivery conditions are not met. Where an iPad has been obtained through fraud or a material misrepresentation affecting eligibility, Choco may require its return at Your expense.

6.2. Choco may also require the return of the iPad if, during the first six months of the initial subscription term specified in the Order Form: (a) You terminate or cancel the subscription other than by exercising a contractual or statutory right arising from Choco's breach; or (b) You fail to pay subscription fees when due and those fees remain unpaid for 14 days after Choco gives You written notice requesting payment.

6.3. If Choco requests return under this section, You must return the iPad within 14 days of the written request, at Your expense, with any supplied accessories and in its then-current condition, allowing for fair wear and tear. Before return, You must remove Your data, sign out of associated accounts and disable activation locks. Ownership transfers back to Choco upon its receipt of the returned iPad.

7 Changes to the incentive

Choco may change, suspend or discontinue this incentive for future Order Forms by publishing a notice on the incentive page. Changes will not affect an entitlement already included in a signed Order Form.

8 Applicable terms

8.1 By selecting the acceptance checkbox and submitting Your contact details, You confirm that You are authorised to act on behalf of the distributor business identified in the form and accept these iPad Incentive Terms on its behalf. Submitting the form constitutes a request to be contacted by Choco and does not create a subscription agreement or an entitlement to an iPad. Entitlement arises only when an Order Form expressly including the iPad incentive has been signed by both parties and the conditions in these terms have been met. These terms then form part of that Order Form.

8.2 These iPad Incentive Terms are governed by the laws of the State of New York if You are based in the United States, and by the laws of England and Wales if You are based in the United Kingdom or Ireland.